

ERP SYSTEM RESCUE & REDEPLOY

Sage 100 ERP

CUSTOMER TESTIMONIAL



OASIS SOLUTIONS GROUP

Since 1991, Oasis Solutions Group has been serving businesses throughout the United States with software consulting, programming, training and support.

The software solutions we implement yield improved operational efficiency, smarter internal management, a rapid return on investment and most importantly, provide our clients with a stable platform on which to grow their business.

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ORR Protection Systems Calls On Oasis Solutions Group to Put Out the Fire

In business since 1971, [ORR Protection Systems](#) has grown to become the largest privately-owned Fire and Safety company in the United States. Helping some of the largest businesses in the world protect their mission-critical processes and assets from the crippling affects of fire, the company serves over 40% of the Fortune 100.

The Challenge

After joining ORR Protection as an Accounting Manager, Debbie Ludwig recalls, "The company had purchased Sage 100 ERP from a CPA firm that didn't know much about the software. The general ledger was out of balance, financial reports hadn't been run in months, and the whole system was a disaster. It was a very trying time for us." That's when they turned to [Oasis Solutions Group](#) for a better solution.

The Solution

Having worked with Oasis in the past while at another company, Debbie trusted that they had the knowledge and expertise to get Sage 100 back on track. "Within 60 days we were up and running again. Oasis corrected all the errors, balanced the general ledger, and provided us with accurate financial statements. It was an unbelievable task that they took on and tackled successfully," recalls Debbie.

The Results

With Sage 100 now implemented properly, ORR Protection Systems began to leverage their technology investment and make important business decisions. Debbie says, "We were flying blind before and losing money on jobs but didn't know it. However once Oasis got us back on track, we had full visibility into our business and were able address the problems and make corrections."

Since that time, ORR Protection has tripled their revenue and expanded to 10 branches across the country. "From California, to New Jersey, and Florida, I rely on Oasis for technical support and to keep our remote branches connected and running," Debbie explains. "My call is always returned within the hour and I get personalized, one-on-one assistance. Plus they're so knowledgeable and good at what they do, they resolve any Sage 100 issues quickly and my support costs are very low."

Debbie also enjoys the communication, user group meetings, and ongoing educational opportunities that help her and her accounting staff leverage Sage 100 ERP to its full potential. "Oasis is top of the line in technology, customer service, and industry knowledge," gushes Debbie, "It's a well-run organization, a great business partner, and I've developed a personal relationship with many of the consultants. Put simply, I trust them. And trust is a big thing."